

WELCOME to



Guest House

HOUSE RULES & POLICIES

To ensure a safe and comfortable stay for all guests, please take note of the following:

CHECK-IN & CHECK-OUT

- Check-in: From 14:00
- Check-out: By 10:00

LATE CHECK-OUT FEES

- Late check-out is only allowed with prior approval.
- Up to 12:00: R100 per hour
- After 12:00: Charged as one additional night
- Unapproved late check-out will be charged accordingly.

NO EATING IN ROOMS

- Eating in guest rooms is not permitted.
- Please use the designated dining area.
- Penalty for eating in rooms: R250 cleaning fee

NO SMOKING IN ROOMS

- Smoking is only permitted in designated outdoor areas.
- Penalty for smoking in rooms: R250 cleaning fee

UNDECLARED/EXTRA GUESTS & VISITORS

- Only registered guests are allowed to stay overnight.
- Visitors or extra guests must be approved by management.
- Penalty for undeclared/extra guests: R500
- Visitors are only allowed until 20:00

DAMAGE & LIABILITY

- Guests are responsible for all damage or excessive dirt.
- Damage fee: up to R1,000 per incident.
- Lost keys or remotes: Penalty: R1,000

ALCOHOL & SUBSTANCES

- No alcohol is allowed on the premises. Offenders will be removed.
- Guests who are intoxicated or under the influence of any illegal substance will NOT be allowed to enter the premises.

PETS

- No pets allowed on the property.

GENERAL CONDUCT

- Please respect other guests and staff.
- No excessive noise or disruptive behaviour.
- Quiet hours: 21:00 – 06:00

PROPERTY CARE & SECURITY

- Guests are responsible for the room, furniture, and equipment during their stay.
- 24-hour CCTV cameras are active on the premises for safety.

PAYMENTS & FEES

- All outstanding fees must be settled before departure.
- No cash accepted; payment must be made via card or approved method.
- Deposits may be used to cover damages, lost items, or penalties.

RIGHT OF ADMISSION

- Management reserves the right to refuse accommodation or request guests to leave for rule violations, illegal activity, intoxication, or disruptive behaviour.
- No refund will apply!

PLEASE SIGN HERE _____